



# NCR Prestage

## Advance purchasing and fulfillment

Offer a new approach to branch services by enabling on-demand, order-ahead purchases for consumers, small businesses and merchants. With NCR Prestage, you can empower your users to make advance purchases at any time through their mobile device or in-person at an on-demand Smart Locker. Supported purchases include: cash and coin, foreign exchange, cashier checks/money orders, replacement cards and other financial instruments.

Prestage also provides real-time notifications so your branch staff and end users will stay in the know on order progress via branch staff workstations, tablets and the mobile banking app.

Users have two options for order placement and pickup:

### **Order Ahead**

With Prestage Order Ahead, your users can preorder purchases and pick them up at a bank location. Using your mobile banking app, the user submits their order to the branch of their choice. The order is then routed to the branch, where the teller fulfills the order then notifies the user when it's ready for pickup. Users can pick up their order at a Smart Locker or in-branch teller window at their convenience.

### **Buy Now**

Prestage Buy Now allows existing and new users to immediately make purchases by choosing from pre-stocked Smart Locker locations. The simple and responsive UI/UX is integrated with a point-of-sale payment system so users can directly order cash and coin denominations and fulfill their orders on demand.

For more information, visit [ncr.com](https://www.ncr.com) or contact your relationship manager.



## Benefits for your financial institution

### Enjoy rapid and flexible deployment options

Prestage services are multi-cloud enabled and available as a single- or multi-tenant SaaS deployment. And financial institutions can get started quickly with open and customizable APIs. Access pre-built APIs for ordering, inventory management, fulfillment and secure noncard authentication options for customer authorization using a one-time pin, QR code or the tap of a mobile device.

### Attract new users with modern, convenient services

Smart Lockers with Buy Now Prestage increase the potential to attract new users by offering unique services in locations where they're not available from the competition. Prestage also provides the flexibility for evolving branch footprints, including mini branches or advisory locations.

### Boost branch efficiency and productivity

Branch staff can replenish Buy Now locker inventory and fulfill orders received in advance during slow times—allowing them to focus on high-value, in-person customer engagements during branch hours.

## Benefits for your users

### Improved convenience

Enable users to place orders in advance using their mobile banking app and pick them up at their convenience.

### Frictionless experience

With Order Ahead, seamless and personalized purchases can be initiated in one channel (mobile) and completed in another (branch or Smart Locker).

### Flexible pickup options

Allow users to choose their pickup preference, whether via self-service at a Smart Locker or assisted service at a branch.

**To learn more about NCR Prestage, please contact your relationship manager.**

## Why NCR?

NCR is a leading global technology company that brings unexpected value to every interaction between customers and businesses. #1 globally in ATM software and powering 5 of the 10 highest-rated banking apps, our digital-first solutions run the entire bank, enabling secure, meaningful, “always on” experiences for FIs and their customers.

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